What is Pre-Planning?
The First Responder Network Authority (FirstNet Authority) team offers advance planning and preparation support to FirstNet subscribers. During planning, the FirstNet Authority helps public safety determine and document where responders will be operating during the event, what broadband capabilities they plan to use during the event, and what types of technologies they will need at the various locations. Broadband capabilities could include location-based services, streaming video, situational awareness applications, or others. Technology options include smartphones, tablets, and streaming video cameras, and hot spot devices, among others. This information helps AT&T, the FirstNet Authority’s network partner, determine the right solutions to support the event.

In addition to supporting pre-planning for events, the FirstNet Authority team helps public safety prepare for disaster exercises through our FirstNet Inject Catalog. If you are interested in making the inject catalog a part of your planning and preparedness training, reach out to FirstNetExercises@FirstNet.gov. We can also perform incident planning, where we look at locations frequently used for unplanned response, rather than a specific event.

Why is it helpful to conduct event planning?
During planning, the FirstNet Authority creates a document with the locations, capabilities, and technology public safety representatives identify, including maps marking each of the public safety priority locations. This document is provided to your agency, along with a map format file of the locations for your use before and after the event. The FirstNet Authority will also share the planning materials with AT&T to help them determine the best solutions to support your event.

We will coordinate with your agency to schedule and lead a discussion about public safety priority locations and broadband needs during an event. This will help your agency determine where you need FirstNet connectivity and enhance your use of public safety broadband. Many participating agencies have shared that this process helped them with overall communications planning for their event, not just broadband communications planning.

Our facilitators will help your team:
- Discuss and understand where FirstNet coverage is needed for your event
- Identify broadband capabilities your agency intends to use during the event
- Determine what types of technologies (devices and applications) your agency intends to use during the event

Want to learn more?
Contact your local Public Safety Advisor at FirstNet.gov/advisor or arrange for a session at preplanning@firstnet.gov.
How will the FirstNet Authority work with your agency?

Event planning is a key information-gathering initiative by FirstNet Authority. When your agency uses FirstNet during an event, we’re interested in hearing about where you need coverage, and learning from your use cases utilizing public safety broadband capabilities and technologies. The FirstNet Authority’s goal is to help elevate public safety’s user experience with the FirstNet network before, during, and after your event and support your agency in receiving the maximum benefit public safety broadband can offer to your operations.

To learn more, see how the Department of Emergency Services in Sullivan County, Pennsylvania utilized the FirstNet Authority’s planning, visit FirstNet.gov/pre-planning.

Want help with planning?

To learn more, contact your local Public Safety Advisor at FirstNet.gov/advisor or email preplanning@firstnet.gov.

“From an emergency management perspective, the applications for such services in the mountains of Pennsylvania are far reaching, and this experience has provided a real-world realization of the FirstNet capabilities available, even to a small rural Pennsylvania county.”

Director Joe Carpenter
Department of Emergency Services, Sullivan County, Pennsylvania